

# TERMS & CONDITIONS

**Effective Date:** 19/04/2026

**App Name:** YatriBandhu

**Contact Email:** yatribandhusupport@gmail.com

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## 1. Introduction

Welcome to **YatriBandhu** (“Platform”, “we”, “our”, “us”).

By accessing or using the Platform, you agree to be bound by these Terms & Conditions. If you do not agree, you must not use the Platform.

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## 2. Nature of Service

YatriBandhu is a **technology platform** that connects travelers who wish to voluntarily exchange seats during journeys.

- We act only as an **intermediary**
  - We do **not arrange, guarantee, or enforce** any seat exchange
  - We do **not verify** user identity, ticket validity, or travel details
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## 3. Eligibility

To use YatriBandhu, you must:

- Be at least 18 years old
  - Provide accurate and truthful information
  - Comply with applicable laws
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## 4. User Accounts

Users are responsible for:

- Maintaining confidentiality of login credentials
  - All activity under their account
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## 5. User Conduct

Users shall NOT:

- Impersonate any person
- Provide false or misleading travel details
- Engage in scams, fraud, or illegal activity
- Harass or misuse other users

Violation may result in suspension or permanent ban.

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## 6. Strict No-Payment Policy

YatriBandhu is designed **only for seat exchange and communication**.

- The Platform **does NOT support, facilitate, or authorize any monetary transactions** between users.
- Users are strictly prohibited from requesting, offering, or sending money through or in relation to the Platform.

### **Important Warning:**

YatriBandhu does not support payments. Never send money to anyone.

- Any financial transaction between users is **entirely at their own risk**
  - YatriBandhu shall **not be liable for any financial loss, fraud, or scam**
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## 7. No Verification & No Guarantee

We do not:

- Verify user identity
- Confirm ticket authenticity
- Guarantee successful seat exchange

Users must independently verify all details.

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## 8. Safety Advisory

Users are strongly advised to:

- Not share OTPs, passwords, or financial information

- Verify travel details before interaction
- Exercise caution while interacting with strangers

All interactions are at user's own risk.

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## **9. Limitation of Liability**

To the maximum extent permitted by law, YatriBandhu shall not be liable for:

- Fraud, scams, or misrepresentation
  - Financial losses
  - Disputes between users
  - Any indirect or consequential damages
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## **10. Intermediary Status**

YatriBandhu operates as an intermediary under the Information Technology Act, 2000 and is not responsible for user-generated actions, subject to due diligence.

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## **11. Suspension & Termination**

We reserve the right to:

- Suspend or terminate accounts
- Remove content
- Block suspicious users

Without prior notice if required.

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## **12. Intellectual Property**

All platform content, branding, and design are owned by YatriBandhu and protected by law.

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## **13. Third-Party Services**

We may use third-party services.

We are not responsible for their actions or policies.

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## **14. Governing Law**

These Terms are governed by Indian law, including:

- Information Technology Act, 2000
- Digital Personal Data Protection Act, 2023

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## **15. Changes to Terms**

We may update these Terms at any time. Continued use = acceptance.

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## **16. Contact**

✉ [yatribandhusupport@gmail.com](mailto:yatribandhusupport@gmail.com)